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PATENT
5468-08500/AUS920010400US1IN THE UNITED STATES PATENT AND TRADEMARK OFFICERECEIVED
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FEB 24 2004

In re Application of:
Kumhyr et al.Group Art Unit: 2172
Examiner: Fleurantin, J.

Serial No. 09/966,829

Atty. Dkt. No. AUS920010400US1

Filed: September 28, 2001

For: METHOD, SYSTEM AND PROGRAM
FOR SWITCHING BETWEEN
VARIOUS COMPUTER-BASED
COMMUNICATION TECHNIQUES

I hereby certify that this correspondence is being deposited
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Mail in an envelope addressed to: Box Non-Fee Amendment
Commissioner for Patents, Washington, D.C. 20231, on the date
indicated below:

February 24, 2004
Date

Kevin L. Daffer

AMENDMENT; INFORMAL RESPONSE TO OFFICE ACTION MAILED JANUARY 14, 2004Box: Non-Fee Amendment
Commissioner for Patents
Washington, D.C. 20231

Dear Sir/Madam:

This paper is submitted as an informal response to the Office Action mailed January 14, 2004 in preparation for an interview scheduled on Thursday, February 26, 2004 between Examiner Fleurantin, Attorney Kevin Daffer and Jennifer Fisher. The response is submitted as an agenda for the interview and to highlight reasons why the application is in condition for allowance. Please amend the case as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims begin on page 4 of this paper.

Remarks/Arguments begin on page 10 of this paper.

Conclusion begins on page 16 of this paper.

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To: Examiner Fleurantin

From: Kevin Daffer, Jennifer Fisher

Fax: (703) 746-5625

Phone: (512) 703-1242

Phone: (703) 308-6718

Pages: 17 (including cover)

Re: App. No. 09/966,829 (5468-08500)

Date: 2/24/04

Examiner Fleurantin,

Attached is an informal response to the Office Action mailed January 14, 2004. The response is submitted as an agenda for the interview scheduled for Thursday, February 26 at 2 pm (EST) between yourself, Attorney Kevin Daffer and Jennifer Fisher. Mr. Daffer and Mrs. Fisher will contact you at the designated time to discuss the merits of the case, as outlined in the attached response. Please advise if an alternative phone number should be used to contact you.

Thank you,
Pam Gerik

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